

# **Croydon Safeguarding Children Board**

## **Child Protection Partnership Practice Framework**



## Background:

The Croydon Safeguarding Children Board is keen to support how all partners are involved to safeguard and protect children.

In partnership with multi-agency front line practitioners, we carried out work to identify improvements that could sustain effective processes and best practice. We'd like to have your views about your recent experiences. Having front line feedback is a cornerstone to making improvements work.

Some specific areas of improvement were identified and the CSCB will work towards how these improvements are put in place.

We produced the **Croydon Child Protection Partnership Framework** to promote core principles, standards and behaviours in working together to safeguard and protect children.





## Specific areas for improvement identified included

1. Consultation and Advice Line – this is a valued resource. Practitioners identified some areas to improve including clarifying how it is used (e.g. not for reaching a named social worker, or not for seeking feedback on a referral)
2. Multi-Agency Referral Form – areas for improvement included layout of the form (e.g. consent section to move, referrer copy, capturing of key contacts)
3. Feedback to inform and engage others – improve quality and timeliness of feedback – at referral stage and post-conference or core meeting
4. Guidance (create or update) – introduce a multi-agency thresholds guidance to support quality of referrals submitted and promote understanding of process, role and responsibilities
5. Information Exchange and Quality – improve how the child's professional and family network is focussed on building connections and relationships, not just sharing information
6. Handovers – Improve recognition as to its importance to help avoid delays, drift or fragmentation of network
7. Professional Challenge and Escalation – build a culture of professional curiosity and challenge to ensure professional perspectives are shared and child's needs are central

# Croydon Child Protection Partnership Practice Framework

Core principles, standards and behaviours of working together to safeguard and protect children

