

CAYSH in Croydon

We have been delivering services for young people in Croydon for over thirty years. Our services outside of the Turnaround Centre in Croydon are:

Supported lodgings

Often the first step for young people in housing crisis, our Supported Lodgings Team provides a room in an established household providing a near-family experience.

Supported accommodation

These are three bedroom houses managed by CAYSH providing semi-independent accommodation for young people and support to help with independent living.

CRIS

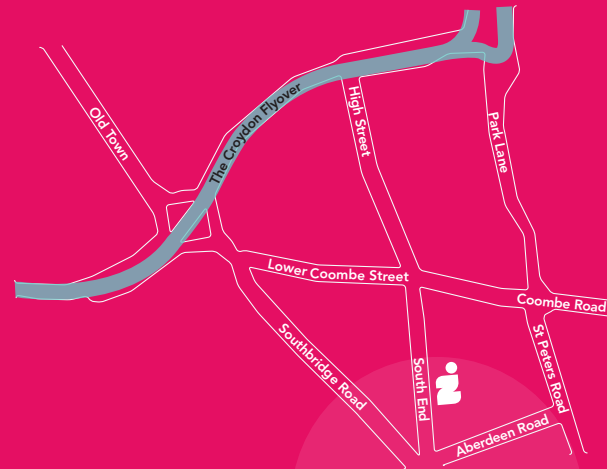
Croydon Council's Rent In Advance Scheme is managed by CAYSH and provides a platform for economically disadvantaged young people to secure private sector accommodation.

LIVELINE

Liveline is CAYSH's service user involvement project. Young people who participate gain valuable experience across a range of disciplines including recruitment and selection of staff for young people's services delivered by ourselves and other organisations.



DROP IN ZONE



DROP IN ZONE

croydon **turnaround** centre

Opening hours

Monday to Friday
10:00 – 17:00

Appointments

Monday to Friday
10:00 – 18:00

Contact Us:

The Croydon
Turnaround Centre,
51/55 South End,
Croydon, CR0 1BF

t: 0208 760 5530
f: 0208 688 2447
e: diz@caysh.org
w: www.caysh.org/diz

Getting here:

A short walk from Croydon town centre, the Turnaround Centre is on bus routes:

60, 119, 166, 312, 405, 407, 412, 466, 468.

DROP IN ZONE

is a Croydon Council service
delivered by CAYSH.

CAYSH,
799 London Road,
Thornton Heath,
CR7 6AW

t: 0208 683 0227
f: 0208 684 0289
e: info@caysh.org
w: www.caysh.org

CAYSH is a registered charity no 1026822

Design by Ochee

DROP IN ZONE



Focussed advice and support



croydon **turnaround** centre

Welcome to the Zone

The Drop in Zone service at Croydon Council's Turnaround Centre is a place where young people can simply turn up for advice and support in a safe and secure environment. The Zone service is delivered by CAYSH who have been working with vulnerable and excluded young people in Croydon for over thirty years.

Within the Zone young people and families are able to get support from a team with a wide range of experiences and ways of helping. This might be some sort of intervention in a family dispute involving a young person, or signposting to the other services based at Turnaround Centre and those in the borough as a whole. The Zone is also here for families and parents who can come to us for support and advice.



Who is the Zone for?

The Zone is for people in Croydon up to the age of 21 and their families, whatever their situation, who feel they need support and advice and are not sure who to ask.



The face of Croydon's Turnaround Centre

The Zone is the "front door" of the Turnaround Centre, a purpose built venue that brings together a range of the Council's and other partners' services to help vulnerable and excluded young people achieve their full potential.

By working together under one roof we are able to offer an all round one-stop-service that hopefully meets you and your family's needs more quickly and more effectively.

A place that's by and for young people

We want young people to make their mark at the Turnaround Centre and have enlisted a Youth Panel to act as the sounding board for ideas and our approach. The design of the Zone was influenced by young people who worked with the architects on its look and feel. Any young people who use the Turnaround Centre can join the Youth Panel – ask the staff at the Zone.

All under one roof

Other Turnaround Centre services accessed via the Zone are:

- Challenge and Support Project
- Family Intervention Project
- Integrated Youth Support Service
- Positive Activities for Young People
- R U OK? (Victim Support)
- Youth Inclusion Support Panel

In addition to all of the services that are available from the Turnaround Centre, young people who are supported by YOS and 18+ care leavers' service also use the Zone.

CAYSH at the Turnaround Centre

As well as running the Zone CAYSH have other services based in the Turnaround Centre. These include:

- Helping young people and their families who are in housing crisis
- Helping young people who feel that they can no longer stay living at home
- Helping families work through any conflicts or difficulties they are facing
- Our Family Support Worker assessing the needs of young people who are homeless and need to find accommodation in a hostel or supported housing / lodgings

